



GEISINGER GOLD

Everyday supplies for better health

Geisinger

For 2024, the Geisinger Gold Heritage (HMO) over-the-counter program will provide \$40 per month for over-the-counter (OTC) medications and health-related supplies.

Through our partner NationsBenefits, your OTC benefit gives you access to hundreds of OTC products across a variety of categories and with participating retailers.

You'll also be able to access your personalized benefits through the NationsBenefits Benefits Pro Portal at geisinger.nationsbenefits.com or via the Benefits Pro mobile app – making ordering even easier. You can also call **877-880-8874** (TTY: 711) on weekdays between 8 a.m. and 8 p.m. local time. Language support services are available if needed, free of charge.

A Benefits Mastercard® Prepaid Card will be mailed to your home within 10 days after you're enrolled in Heritage (HMO) with step-by-step

instructions. Use this prepaid card for approved OTC items at a participating location. At the beginning of each month, Geisinger Gold will apply a \$40 balance for use on approved OTC items. Funds do not roll over each month.

To check your balance, find a participating retailer and more, call **877-880-8874** (TTY: 711) or visit geisinger.nationsbenefits.com.

Have questions about your Geisinger Gold plan? Need help? Call the Customer Care Team at 800-498-9731 (TTY: 711). We're available:

Oct. 1 - March 31:

Daily, 8 a.m. – 8 p.m. local time

April 1 - Sept. 30:

Weekdays, 8 a.m. – 8 p.m. local time

Saturdays, 8 a.m. – 2 p.m. local time

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OTC products

You can use your card allowance to purchase products online and at participating retailers from the following categories:

- Cold, flu & allergy
- Dental & denture care
- Diabetes care
- Digestive health
- Eye and ear care
- First aid & medical supplies
- Foot care
- Hemorrhoidal preparations
- Home diagnostic & patient aids
- Incontinence supplies
- Pain relief
- Personal care
- Skin care
- Sleep aids
- Supports & braces
- Vitamins and dietary supplements

Visit geisinger.nationsbenefits.com to see a complete list of eligible OTC products available to order online. Allowance amounts may vary based on plan type and service area.

Note: Prescription drugs are not covered by this card

Geisinger Gold Medicare Advantage HMO, PPO, and HMO D-SNP plans are offered by Geisinger Health Plan/Geisinger Indemnity Insurance Company, health plans with a Medicare contract. Continued enrollment in Geisinger Gold depends on contract renewal. Geisinger Health Plan/Geisinger Indemnity Insurance Company are part of Geisinger, an integrated health care delivery and coverage organization.

If you have any questions about your Geisinger Gold OTC Card, contact Member Services at 800-988-4861 (TTY: 711), for specific instructions on using this benefit.

For OTC card services, including checking your balance and finding an accepting retailer, call 877-880-8874 (TTY: 711) or visit geisinger.nationsbenefits.com.

The Benefits Mastercard® Prepaid Card, is issued by The Bancorp Bank, N.A., Member FDIC, pursuant to license by Mastercard International Incorporated. Mastercard and the circles design are registered trademarks of Mastercard International Incorporated. Card can be used for eligible expenses wherever Mastercard is accepted. Valid only in the U.S. No cash access.