## Geisinger

Hello,

I'm excited to share that Geisinger and Kaiser Permanente are announcing the launch of a transformative solution for healthcare in America called Risant Health — a new nonprofit organization created by Kaiser Foundation Hospitals. Upon regulatory review and approval, Geisinger will be the first health system to become part of Risant Health, expanding and accelerating the adoption of valuebased care in communities across the country.

Bringing together Geisinger's industry-leading team with the resources of Kaiser Permanente will enhance our capabilities to care for even more people and communities and accelerate our vision to make better health easier, more accessible and more affordable for our members and commercial clients.

A few things to know:

- No matter what line of business you sell, your Medicare clients, your ACA clients or your employer groups and their employees will continue to have choice of — and access to — world-class healthcare services through our commercial health plans.
- Our provider network remains as it is today. Not only will your clients still have full access to all Geisinger facilities and providers, but Geisinger will continue to partner with non-Geisinger providers to offer a full range of healthcare options to our members.
- By joining Risant Health, our broker partners and plan members will ultimately see enhanced service and more care options. Geisinger will continue to make major investments in our facilities and digital technology, including automation and consumer-focused tools.
- A major focus will be bringing more value to our members through some of the leading-edge, consumer-friendly digital tools that Kaiser Permanente offers its patients and health plan members.
- Geisinger employees will remain Geisinger employees. Day-today operations will continue to focus on delivering great care, providing excellent support to our care teams and offering outstanding customer service.
- The broker support structure in place now, including the dedicated broker care team, will continue to be local and locally managed.

Under Risant Health, Geisinger's name and mission and what our communities and customers expect from us will be preserved. We value our relationship with our broker partners, and we look forward to continuing to meet your needs and your customers' needs tomorrow and well into the future.

If you have questions, call the broker care team at <u>866-488-6653</u>. Or you can email me directly at <u>rvanbaaren@thehealthplan.com</u>. Thank you for your continued trust in Geisinger Health Plan.

Best, Roger van Baaren Chief Sales Officer Geisinger Health Plan

## FAQs

## How will this affect plan pricing and member out-of-pocket costs?

Geisinger and Kaiser Permanente do not expect health plan or insurance premiums or deductibles to go up as a result of this transaction. A variety of factors influence premium costs and deductibles; however, this transaction brings together two organizations with similar missions focused on better patient health outcomes, greater affordability and improving the health of people in the communities we serve.

Will my GHP plan be transitioned to a Kaiser Permanente health plan?

No. Current GHP accounts will remain with Geisinger.

Will Geisinger accept Kaiser Permanente coverage? Can a KP member use Geisinger's health plan and care facilities? Kaiser Permanente's affiliated health plans will not be licensed in Pennsylvania, and Geisinger does not accept KP coverage. This transaction will not change the way Kaiser Permanente and Geisinger's patients and members access and receive care today. While we expect the transaction will create opportunities for continued enhancements, after the partnership is approved, Kaiser Permanente and Geisinger patients and members will continue to access care in the same way as they do today.

## Will national or multi-state customers be able to access Geisinger coverage through Kaiser Permanente?

Yes, national or multi-state customers/employer groups will still be able to purchase Geisinger health coverage through Geisinger after this transaction just as they can now.



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