

May 17, 2023

Broker Bulletin

GHP Commercial Group and Individual

Top 10 reasons to log into the new broker portal

What's so great about the new portal? It centralizes all the tools you need to conduct business with Geisinger. You are now in the "control seat" with access to real-time information. This tool will help make your Geisinger experience easier and more productive giving you back time to sell and conduct business. We strongly encourage you to log in and get started before the busy summer and fall selling seasons.

Here are the top 10 reasons to start using the new broker portal today:

1. Find all the applications you need through a single sign-on.
2. Check out the new employer portal (coming this summer).
3. Access renewal letters.
4. Review your active commercial book of business and export to a report.
5. Order collateral, track orders and receive updates.
6. Create a secure service request case and track the case to its resolution.
7. Get access to reporting.
8. Check the document library for updated documents, forms, brochures and SOBs for each line of business.
9. Submit and track new business and renewal quote requests.
10. Submit and track quote and new agent and appointment requests.

And administrators have even more functionality. Get started today!

Note: The broker portal rollout is happening in five phases, so keep an eye on your inbox — if you don't already have access, you may be in a later phase. If you'd like access sooner than your assigned phase, or if you have questions, call [866-488-6653](tel:866-488-6653) between 8 a.m. and 5 p.m. Monday through Friday.

New, enhanced employer portal launches this summer – check out the preview

See how GHP is growing to serve our employer groups and brokers with our new and improved employer portal.

This innovative and secure tool will offer employers a direct connection for up-to-date information and functions such as:

- Account management & plan administration
- Complete enrollments/disenrollments
- Change employee demographics/primary care providers
- View and request ID cards
- View and pay premium invoice statements
- Financial funding reports for self-funded groups

[Preview the portal](#)

Broker action item – You will be able to access the new employer portal through the GHP broker portal. If you haven't already, log into the broker portal and get started today!

Did you know? Geisinger, Kaiser Permanente and Risant Health

Wondering how the recent announcement about Geisinger, Kaiser Permanente and Risant Health means for you and your employer groups?

We've gathered answers to some of your most frequently asked questions in a recent edition of the Broker Bulletin.

[Get the answers](#)

Updated Choices network flyer now available

[English](#)

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Geisinger small group ACA employer plan Q3 Broker Handbook is here

We recognize the success brokers bring to our organization. That's why we're providing you with the tools you need and that can assist you in serving your clients.

[Check out the Broker Handbook](#)

Geisinger makes 'Most Innovative Companies' list

[Read the full story](#)

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