

Geisinger Wyoming Valley & Geisinger South Wilkes-Barre
FY16 Community Health Needs Assessment- Action Plan

Improving Access to Healthcare - Affordable healthcare - Accessibility of providers - Resource awareness and health literacy (care coordination)		
Action Item	Status	Summary
1. Geisinger South Wilkes-Barre expansion project	New program	1. Improve access and appropriateness of bed utilization. 2. Less acute inpatients at GSWB thereby freeing more acute beds at GWV. 3. More available beds at GWV to accept patients from the ED, improving ED bed to wait time. 4. Nurses and EMT's home visits to patients with chronic conditions to assess appropriateness of treatment and compliance with the capacity to use video visits with Geisinger providers.
2. Geisinger Discharge Plus Project	New program	Offers an in-home treatment option that cannot be addressed by traditional home health services.
3. Expand dental care services	New program	1. Increase the number of GNE pediatric clinics offering fluoride varnishes. 2. Expand oral surgery services at new clinic site.
4. Health literacy initiative	New program	1. Increase literacy of patients by adjusting patient education materials and consents to reflect the need. 2. A system-wide committee to review patient education materials and consents to help improve literacy of an identified patient population.
5. Specialty care outreach programs	Ongoing	Specialty care outreach programs are available at Dallas, Hazleton, Kingston, Kistler clinic, Moosic, Mountain Top, Mt. Pleasant, Mt. Pocono, Nanticoke, Nicholson, North Washington, Pittston, Pittston North Main, South Wilkes-Barre, Tunkhannock and Wyoming.
6. GHP Product Line	Ongoing	More information can be found at: https://www.thehealthplan.com/ghpfamily/home/
7. Support for free clinics	Ongoing	Continued financial & specialty support. All charitable care is reported on Form 990 Schedule H.
8. Medical home initiative	Ongoing	ProvenHealth Navigator continues to focus on quality, efficiency and outcomes while reducing the cost of care with unnecessary hospitalizations, readmissions and ER utilization, directing care to the Ambulatory Care setting. There have been numerous strategies to reduce ER utilization for Ambulatory Sensitive Conditions and Low Acuity Non Emergent conditions. PHN has shown a reduction in admissions and readmissions.
9. Telemedicine Programs	Ongoing	Geisinger's telemedicine services are available at Geisinger Wyoming Valley Medical Center, Geisinger South Wilkes-Barre, Geisinger Community Medical Center and several Geisinger community practice clinic sites. In addition to TeleICU (which provides 24/7 monitoring of critical care beds), Geisinger telemedicine consultation services are available for the following specialties: Cardiology, Dermatology, Endocrinology, Genomics, Infectious disease, Nephrology, Neurology, Palliative care, Orthopaedics, Pediatric Neuro Development, Psychiatry, Pulmonology, Rheumatology, Stroke, Trauma and Virtual Sleep.

**Geisinger Wyoming Valley & Geisinger South Wilkes-Barre
FY16 Community Health Needs Assessment- Action Plan**

10. LIFE Geisinger	Ongoing	LIFE Geisinger received funding approval for renovations at the GSWB campus to create an Alternate Care Site for LIFE Geisinger. The Alternate Care Site (ACS) would provide Adult Day Services to our LIFE participants in Luzerne County. LIFE Geisinger also filed an expansion application with Office of Long-Term Living and CMS to cover an additional 27 ZIP Codes in Luzern County, which enables LIFE to service the majority of the county. We anticipate receiving approval for our ZIP Code expansion in late May and anticipant having the ACS approved and operational by August 2015.
Addressing Needs related to behavioral health and substance abuse		
- Policy advocacy		
- Funding and sustainability of programs		
Action Item	Status	Summary
1. Neuropsychology sponsored Aging Brain program	New program	1. Establish a multidisciplinary aging brain program at GSWB. 2. Establish a driving rehabilitation evaluation program.
2. Autism and Developmental Medical Institute (ADMI)	Expansion of system program	Establish an ADMI at the Forty Fort facility. This multidisciplinary program offers support through clinical services, research, education and family support.
3. Marworth community outreach program	New program	1. Collaboration with Marworth specialists to target school districts at high risk for substance abuse. 2. Marworth program specialists visit high risk schools to train the trainers.
4. Marworth clinical outreach program	New program	Increase the number of outpatient clinic sites served by Marworth clinical outreach specialists to help assess patients with drug seeking behaviors, then assist patients with appropriate resources.
Improving Healthy Behaviors		
- Health concerns related to lifestyle		
Action Item	Status	Summary
1. GHP Medical Home program expansion	New program	1. Geisinger Family Special Needs Program: field coordinators, social workers and psycho-social counselors connect patients to services in order for them to gain self sufficiency's. 2. Transitions of Care program: patients admitted with a behavioral health issue are contacted by specialists to help with medication and treatment adherence. 3. GHP community health assistants are embedded at community health sites to connect patients to resources to meet their health care needs. 4. Community health assistants also assist with the transition from hospital to home care. 5. Remote case managers focus on patients at high risk for readmissions.
2. Cardiology sponsored CHF project	New program	1. Heart failure coordinator and medical home specialists assist patients in managing CHF after discharge. 2. LVAD destination site: patients with newly implanted LVAD as well as those with previously implanted devices who experience problems are treated.
3. Assist patients with managing COPD	New program	1. COPD proven care model including specific instruction and home management skills. 2. Pulmonary rehabilitation services with physical and occupational therapy at the orthopedics clinic.

**Geisinger Wyoming Valley & Geisinger South Wilkes-Barre
FY16 Community Health Needs Assessment- Action Plan**

4. Proven Health Neighborhood	Expansion of system program	A Geisinger awarded grant places community health assistants in the community to help connect clients with available resources; sign up for insurance, food assistance, medication assistance and transportation.
5. Healthy food options at GHS	Ongoing	Geisinger's Healthy Selections program promotes health and the reduction of chronic disease risk through the consumption of healthful diets and achievement and maintenance of healthy body weights.
6. Geisinger Wellness program and hiring practices	Ongoing	Revised hiring policies and an employee wellness program have been launched; making GHS a leader for healthy behaviors in our work place and communities.
7. Clinical nutrition: education and outreach	Ongoing	GHS offers multiple outreach educational programs promoting healthy nutrition.
8. Health Rewards: GHP incentive plan	Ongoing	A feature of GHP products is a benefit designed to reward individuals for participating in healthy lifestyles.
9. Community Events - calendar	Ongoing	GHS offers multiple outreach educational programs through Corporate Communications and in conjunction with Clinical Enterprise.
10. Medication Patient Assistance Program	Ongoing	Systems Therapeutics provides medication assistance for patients unable to pay for prescriptions ordered by Geisinger physicians.
11. Kohls for Kids project	Ongoing	The Kohl's Community Education program sponsored by Kohl's and developed and implemented by Geisinger Health System (Department of Pediatrics and Geisinger Center for Health Research) is very successful. We deliver health education related to healthy lifestyles to school aged children and community members.